



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
ATTY.'S DOCKET: KUNKEL1

In re Application of:) Washington, D.C.
Helmut KUNKEL)
)
Appln. No.: 10/507,102) September 27, 2005
)
IA Filed: March 12, 2003) Confirmation No. 2041
)
For: METHOD FOR OPERATING A)
CALL-CENTRE) Attn: DRAFTING BRANCH

SUBMISSION OF FORMAL DRAWINGS

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Sir:

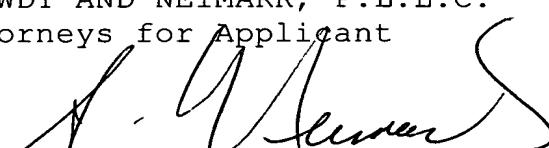
In the matter of the above-identified application,
attached please find (3) sheets of new formal drawings
containing Figures 1-3 on good quality size A4 paper with
English captions.

Approval and entry of these new formal drawings in
place of the original Figs. 1-3 are respectfully requested.

Respectfully submitted,

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